

Further Resources for Listening Skills:

<https://www.tandfonline.com/doi/full/10.1080/10904018.2013.813234>

<https://hbr.org/2016/07/what-great-listeners-actually-do?registration=success>

<https://www.tandfonline.com/doi/abs/10.5175/JSWE.2010.200800105>

<https://www.skillsyouneed.com/ips/active-listening.html>

Some (not very academic, but still interesting and informative) resources about rapport and neediness:

<https://hackspirit.com/neediness-7-things-they-do-and-how-to-deal-with-them/>

<https://www.lifehack.org/articles/communication/7-simple-steps-build-rapport-instantly.html>

Quick tips on building rapport:

<https://www.mandel.com/blog/how-to-build-and-avoid-breaking-rapport>

Understanding neediness:

<https://www.psychologytoday.com/gb/blog/romance-redux/201211/five-ways-overcome-feelings-neediness>